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The IT Guide to Delivering Great Employee Experience in the Office and on the Go

Figures presented depict percentages of survey respondents. See footnotes for more details.

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An Evo Design

In the new work-everywhere environment, technology plays a major role in the employee experience.

72% of employees surveyed rank listening to employees and finding out what they need as the best way to improve employee experience. When it comes to technology purchases, including employees in decision-making and device selection is a win-win that turns technology refreshes into an investment in employee morale.[1]

64%

of workers say the tech they're provided with impacted their productivity[2]

77%

of workers say PCs are critical to their engagement and daily work[1]

56%

say the tech their employers give them actually affects their willingness to stay at that company long-term[2]

56%

say it impacts their perception of the organization[3]

62%

say their tech impacts their satisfaction[2]

Support users with laptops that deliver the business-class performance, security, manageability, and stability they need to stay productive working at the office and remotely.

PCs make or break the modern-work experience.

86% of ITDMs noted that ensuring business continuity by providing employees with extremely stable PCs is a top priority when deciding which PCs to buy in the future.[4]

87% of ITDMs say PC refresh is an important driver of employee experience.[4]

61% of ITDMs say that their ability to support hybrid work is inhibited by poorly performing PCs.[4]

90% of ITDMs recognize that reliable PC devices improve their employee experience.[4]

58% of ITDMs struggle to support hybrid work with today's PCs.[4]

Cyberattacks are becoming more sophisticated. Employees are increasingly working from home or other locations outside of the office, making it harder to manage and secure devices.

The incidence of ransomware attacks jumped more than **400%** in 2020.[5]

50% of ITDMs surveyed have seen increases in attacks since the start of the pandemic.[6]

78% of ITDMs surveyed say improving endpoint security is the top priority with employees working from ever-more locations.[4]

59% of ITDMs are struggling to remotely manage PCs the way they want today.[4]

Selecting the right laptop can help both users and IT by improving the user experience, enhancing cybersecurity, and streamlining device management.

Laptops on Intel vPro®, An Intel® Evo™ Design are built for what IT needs and users want.

Laptops on Intel vPro, An Intel Evo Design, deliver the latest technologies in one integrated and validated solution built to provide what IT needs on unmatched thin and light laptops designed for highly mobile business users.

What IT Needs

- Business-class performance on powerful PCs that improve user productivity and satisfaction.
- Comprehensive hardware-based security for below-the-OS protections, application and data security and advanced threat protections that don't disrupt productivity or slow teams down.
- Remote manageability that helps IT remotely update, restore, and secure PC fleets, no matter where teams are, even if a system is outside the firewall.[7]
- Reliable stability that helps manage PC life cycle complexities and ensures smooth PC fleet management.

What Users Want

- Improved responsiveness that empowers users to work their way, with minimal disruptions.
- Long battery life and fast charging that meet users' real-world demands.
- Instant wake that keeps users ready to go.
- Ready-when-you-are connectivity that enables productivity from anywhere.
- Intelligent collaboration helps users look and sound their best with studio quality videoconferencing.

Intel vPro, An Intel Evo Design, provides the most comprehensive security for your business.[8]

- With hardware-based security right out of the box, your data and devices are always protected
- Below-the-OS-security protections
- Enhanced application and data security
- Advanced threat protection
- Groundbreaking technology to help shut down an entire class of attacks that long evaded software-only solutions[9] on Windows-based laptops
- Silicon-enabled AI threat detection on Windows-based laptops identifies early indicators of attacks to help stop ransomware and crypto-mining attacks

- Multilevel security that complements software-based protections

92%
of ITDMs say their PCs are more secure with the Intel vPro platform.[10]

IT at mid-market organizations could see a reduction of between 150 to 200 security incidents a year.[10]

Wherever users work, IT can remotely manage and secure laptops on Intel vPro, An Intel Evo Design, even outside the firewall.

Discover, monitor, repair, restore, and protect laptops virtually anywhere with a network connection.[11]

Manage Windows-based laptops even if they are powered off or completely down.

Reduce escalations for in-person support.

Discover the financial benefits of outfitting users with laptops on Intel vPro, An Intel Evo Design.

A mid-market organization with 800 PCs could save $87,000 in avoided IT costs with laptops on Intel vPro, An Intel Evo Design.[10]

74% of ITDMs say the Intel vPro platform helped them reduce their PC management costs[10]

84% of ITDMs found the cost reduction and other benefits to be even greater with Windows 10.[10]

Give teams the premium employee experience they want no matter where work happens.

9+ hours

All-day, real-world battery life on FHD displays keeps up with how teams really work[12]

Lightning-fast Responsiveness

Wakes in less than one second with nearly 3x faster Wi-Fi[13] so your team is ready to work in a flash

Seamless Application Compatibility

Seamless compatibility with most leading current and legacy business productivity and enterprise applications so your team can work unencumbered

Touchscreens + 2-in-1s

Available in touch-screen laptops that switch easily to tent or tablet mode so your team can seamlessly work how they work best

30 mins.

Quick-charging in only 30 minutes for 4-hour charge on FHD displays to help your team get more done[14]

Superior Quality Videoconferencing

Available with background blur, noise suppression, face framing and lighting correction [15], so your team will always look and sound their best

Smooth Multitasking

Get more done in less time with fast multitasking, even with uploads and downloads running in the background

Powerful Built-in Security

With hardware-based security right out of the box, your data and devices are better protected without slowing your team down[16]

Remote Device Repair

IT can help manage and secure your team's devices no matter where they are working, even outside the firewall[17]

Multiple 4K Monitor Support

With Thunderbolt™ 4, you can connect multiple 4K monitors, transfer files and charge your PC with one universal cable[18]

Choice of Accessories

Wide array of peripherals and accessories available to meet your team's unique needs and preferences

Connect Your PC and Phone

With select designs, answer calls and texts from your laptop and easily transfer files or photos between your PC and phone[19]

Talk to the Experts

Reach out to our experts for answers to all your questions.

Learn More

Check out everything laptops on Intel vPro, An Intel Evo Design, can do for your team at intel.com/vProEvo.

Read the Study

Discover the significant annual savings and IT operational efficiencies delivered by laptops on Intel vPro, An Intel Evo Design, as found in the Mid-market Spotlight developed by Forrester Consulting.

Get Updates

Sign up for the exclusive IT Insights newsletter and stay up to date on the latest Intel technology for business, like PC tech trends, valuable peer insights, and access to helpful tools from industry leaders and IT leaders like you.

Deliver the best modern work environment for your teams and be their IT hero by visiting

intel.com/vProEvo

1 Invest In Employee Experience (EX), Drive Your Bottom Line Growth," Forrester Consulting October 2020 (Intel-commissioned paper conducted by Forrester Consulting).

2 The Importance of the PC in a Data-Centric World", IDC, April 2020 (IDC White Paper commissioned by Intel).

3 Personal Computing Device Consumer Survey, IDC, 2018.

4 Create Business Resiliency With High-Performance, Stable PCs: A Forrester consulting thought leadership paper commissioned by intel, February 2022.

5 Deep Instinct 2020 Cyber Threat Landscape Report.

6 Forbes Insights: 2022 Intel Cybersecurity Outlook for Small and Midsize Businesses – 7 Realities Facing SMBs As They Enter A Future Of Increased Cyber Threats.

7 Requires a network connection; must be a known network for Wi-Fi out-of-band management. Learn more at intel.com/Performance-vPro. Results may vary.

8 As measured by Intel vPro's unrivaled combination of above and below the OS security capabilities, app and data protections, and advanced threat protections for any sized business, as well as Intel's security-first approach to product design, manufacture, and support. All business PCs built on the Intel vPro platform have been validated against rigorous specifications, including unique hardware-based security features. See intel.com/performance-vpro for details. No product or component can be absolutely secure.

9 Intel Control-flow Enforcement Technology (CET) is designed to help protect against jump/call-oriented programming (JOP/COP) attack methods and return-oriented programming (ROP) attack methods, malware known as memory safety issues and which comprise over half of ZDI-disclosed vulnerabilities. Visit intel.com/Performance-vPro for details. Results may vary.

10 The Total Economic Impact™ of the Intel vPro® Platform: Spotlight on Mid-market Organizations (a Forrester Total Economic Impact Spotlight Commissioned by Intel).

11 Requires a network connection; must be a known network for Wi-Fi out-of-band management. Learn more at intel.com/Performance-vPro. Results may vary.

12 Time taken to drain from 100% to critical battery level while performing typical workflows in a realistic environment. For workloads and configurations, visit intel.com/Performance-evo. Results may vary.

13 Versus standard Wi-Fi. Details at intel.com/PerformanceIndex (connectivity). Results may vary.

14 Charge attained from OEM-default shutdown level. Learn more at intel.com/Performance-evo. Results may vary.

15 Background blur and face tracking available on Windows-based systems only. Face tracking and lighting correction not available on all SKU's. Noise suppression available on Windows-based systems and select Chrome-based systems. Check with system manufacturer for specification details.

16 All versions of the Intel vPro® platform require an eligible Intel® Core™ processor, a supported operating system, Intel LAN and/or WLAN silicon, firmware enhancements, and other hardware and software necessary to deliver the manageability use cases, security features, system performance and stability that define the platform. See intel.com/Performance-vPro for details.

17 Requires a network connection; must be a known network for Wi-Fi out-of-band management. Learn more at intel.com/Performance-vPro. Results may vary.

18 Thunderbolt™ 4, at 40 Gbps, delivers the best—the fastest, simplest and most reliable—cable solution as compared to other current PC Client bidirectional I/O connection technologies like eSATA and USB. Must be connected via Thunderbolt 3 or newer accessory to enable full performance. See intel.com/PerformanceIndex (connectivity) for details. Results may vary.

19 Currently available on eligible Intel® Evo™ designs on Windows-based PCs and only pairs with Android or iOS-based phones; all devices must run a supported OS version. See intel.com/Performance-Evo for details, including set-up requirements. Results may vary.

Performance varies by use, configuration and other factors. Learn more on the Performance Index site.

Performance results are based on testing as of dates shown in configurations and may not reflect all publicly available updates. See backup for configuration details. No product or component can be absolutely secure.

Your costs and results may vary.

Intel technologies may require enabled hardware, software or service activation.

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